

NORC at the University of Chicago, is a nonprofit organization working with the Chicago Department of Public Health. NORC plays a critical role in the program by operating the Resource Coordination Hub.

In response to the COVID-19 pandemic, the Chicago Department of Public Health (CDPH) funded a collaboration between the Chicago Cook Workforce Partnership, the University of Illinois at Chicago School of Public Health, NORC at the University of Chicago, Malcolm X College, and Sinai Urban Health Institute to develop a COVID Contact Tracing Corps and COVID Resource Coordination Hub.

Contact Tracing Corps in Chicago

CDPH
Chicago Department of Public Health
Promote and improve health of Chicago

CHICAGO COOK WORKFORCE PARTNERSHIP
A proud partner of the American Job Center network
Lead the creation of the City's community-based COVID-19 Contact Tracing Corps

in PARTNERSHIP WITH

UIC UNIVERSITY OF ILLINOIS CHICAGO School of Public Health
Training CBOs & Leading Evaluation

SINAI
Training Supervisors

CITY COLLEGE OF CHICAGO MALCOLM X
Training Contact Tracers

NORC at the University of Chicago
Resource Hub

NORC at the UNIVERSITY of CHICAGO

NORC operates the Resource Coordination Hub, including both inbound (toll free phone number) and outbound calling (cases received from Contact Tracers), to engage persons impacted by COVID-19, providing tailored support linking them to services such as

- Child Care and Parenting
- Dental, Vision, and Hearing
- Education
- Employment
- Exercise and Recreation
- Independent Living
- Legal Assistance
- Mental Health
- Personal Safety
- Substance Use
- Transportation
- Family Planning and Pregnancy
- Financial Stability
- Food and Nutrition
- Free and Low-Cost Goods
- Health Care
- Helpful Websites and Technology
- Home and Environmental Health
- Hotlines and Helplines
- Housing
- Immigrant Support